

Hi ,

Thank you for scheduling a Telemedicine visit with your Complete Care provider!

Please read through your next steps, listed below, and do not hesitate to call our team if you have any questions. 541-773-9772

Sincerely,

Your Complete Care Team

Your Next Steps:

1. Your Telemedicine Visit - Set up is very simple! The only requirement is that you use a smart phone, or a computer with a camera and audio capabilities.
 - a. Our customer care team will call you 30 minutes before your telemedicine visit to confirm you are ready and collect copays or other payments that may be due.
 - b. 10 minutes prior to your visit, click on this “Zoom” invitation link to begin your appointment. **(COPY AND PAST LINK HERE)**
 - i. Zoom is the FREE video conferencing system that you will use to connect with your provider. Once you click the link above, simply follow the prompts to download or use Zoom from your browser. Click “Join Meeting” and that’s it!
 - c. You may have a short wait prior to connecting with a Medical Assistant.
 - i. If you have any trouble logging in, please do not hesitate to call and speak with your provider's medical assistant. We are happy to assist in initiating your appointment.
2. After Your Telemedicine Visit
 - a. A member of our customer care team will call you to schedule your follow up appointment and mail you any supplements your provider may have recommended during your visit.
3. As always, please do not hesitate to call our reach out using your patient portal for any questions you may have. Thank you!